

Student Success Resources

Shocker Success Center

Located between Ablah Library and the Rhatigan Student Center, the Shocker Success Center serves as an all-inclusive facility that supports students throughout their academic journeys. The building houses 18 offices aimed at student success such as OneStop, Office of International Education, Shocker Learning Center, Office of Student Accommodations and Testing, Military and Veterans Services, Writing Center, Kiah Duggins Shocker Support Locker, and more. Study areas and meeting rooms are also available for student use. For a full directory of the offices and services, visit the Shocker Success Center website (https://www.wichita.edu/services/shocker_success_center/).

Student Early Alert System (SEAS)

WSU cares about student success. For this reason, WSU has implemented an academic early alert system. Under this system, called SEAS, instructors provide feedback to students who appear to be struggling and offer any assistance that may be needed to help get them back on track academically. Students who are contacted by their instructors through SEAS are encouraged to take full advantage of the help offered.

Testing Services

The Office of Student Accommodations and Testing (OSAT) provides an all-in-one testing resource for the campus community. The exams provided include make-up exams, proctored testing, accommodations exams for students registered with OSAT, placement exams for English and math, as well as certification tests for community professionals, and more.

Contact the Office of Student Accommodations and Testing in 118 Shocker Success Center, at 316-978-TEST (8378), or on the OSAT website (<https://www.wichita.edu/services/accommodations/>).

Language Lab

The Savaiano-Cress Language Laboratories offer a variety of media services to world language students. Audio, video and computer equipment are available to students and faculty alike, with the goal of enhancing and expanding the learning experience through the use of instructional media. Hours are flexible to accommodate all students' needs.

Supplemental Instruction

SI is a proven program that helps students better understand course content and therefore improve their grades. Selected traditionally difficult courses are assigned a peer leader who leads weekly, free, drop-in study sessions. SI works. Students who attend SI typically earn higher grades than those who do not. The online schedule of courses identifies which sections have SI attached to them.

Tutoring

Many departments on campus offer tutoring services that can help students master course material and earn better grades. The Office of Student Success hosts a tutoring clearinghouse (<http://wichita.edu/tutoring/>), where students can find a list of available academic helping resources. When no such resources already exist, students can request a tutor by logging into myWSU (<http://mywsu.wichita.edu/>) and going to their Home tab. They will then click the 'Request a Tutor' link under student tools. Students interested in being paid to be tutors can also apply online (<https://www.wichita.edu/services/studentssuccess/Students/BecomeATutor.php>).

Math Lab

The Math Lab, located on the second floor of the Shocker Success Center, offers free, drop-in mathematics tutoring for WSU students enrolled in the following courses:

Course	Title	Hours
MATH 012	Intermediate Algebra	
MATH 111	College Algebra	
MATH 112	Precalculus Mathematics	
MATH 123	College Trigonometry	
MATH 144	Business Calculus	
MATH 242	Calculus I	
MATH 243	Calculus II	
STAT 370	Elementary Statistics	

Students may work independently knowing that help is available when needed. The Math Lab is staffed by graduate and undergraduate students who are studying mathematics and/or mathematics-related disciplines. No appointment is necessary; students are encouraged to visit the lab during its hours of operation. To determine the hours for the current semester, check the Math Lab's website (<https://wichita.edu/mathlab/>).

Writing Center

The WSU Writing Center, located on the second floor of the Shocker Success Center, is free and open to all WSU students. In the Writing Center, all students can meet with a tutor who is either an undergraduate or graduate student. While tutors do not proofread or edit, they offer assistance with all aspects of writing, including brainstorming, organization, style and revision, as well as specific writing concerns voiced by the student. A tutoring session lasts about 30 minutes. No appointment is necessary.

In addition to tutoring, the center is equipped with five computers with internet access, Windows and Microsoft Word (printing services are not available). Students may also use the Writing Center as a quiet study space.

The Writing Center is open 8 a.m.–7 p.m. Monday through Thursday and 8 a.m.–4 p.m. on Friday, staffing permitting. It opens the first week of classes and closes at the end of the last day of classes each semester. It is not open on study day, during finals or on holidays. Should the university close due to inclement weather, the Writing Center also closes.

Additionally, the Online Writing Center (OWL) is available for tutoring assistance. Their access link is available through the Writing Center's website. Students should allow their submissions **two business days** for completion.