

Student Support Services

OneStop Student Services

OneStop Student Services offers student-focused support for questions related to admissions, advising, financial aid, records and registration, as well as student accounts. OneStop offers student services 24/7/365 via the student Self-Help Portal, the OneStop website (<http://wichita.edu/onestop/>), chat (<https://wichita.teamdynamix.com/TDClient/3627/OneStop/Home/>), and toll-free phone service at 316-978-3909. Additionally, students can drop-in to our in-person location.

OneStop also provides first-year advising for incoming, first-time in college freshmen. OneStop first-year advisors work collaboratively with academic college advising offices to develop a degree plan for each student as well as educate them on the operational tools and resources that will aid their success at Wichita State.

OneStop is located in Shocker Success Center, Suite 104. Regular, in-person office hours are 8 a.m.–5 p.m. Monday–Friday.

Student Accommodations and Testing

The Office of Student Accommodations and Testing provides academic accommodations for students who experience physical, learning or mental disabilities. Students are required to provide appropriate documentation to the Office of Student Accommodations and Testing before classroom services are provided. For more information, contact:

Office of Student Accommodations and Testing
Wichita State University
1845 Fairmount
Wichita, Kansas 67260-0132
316-978-3309 front office
316-854-3032 video phone
316-978-3114 fax
Student Accommodations and Testing Webpage (<https://wichita.edu/disability-services/>)

Services are based on the student's need for academic accommodation. The Office of Student Accommodations and Testing encourages students to be independent on campus and to use those services which help maximize their educational experience.

International Student Services

The Office of International Education serves the special needs of approximately 2,000 international students from more than 100 countries enrolled at Wichita State University. (See the international student admission section for requirements.) An orientation program specially designed for new international students prepares them for entrance into the U.S. academic system and way of life.

The office also houses a study abroad reference center which provides information to U.S. students on study, work and travel opportunities abroad.

For more information, contact the Garvey International Center, 316-978-3232.

Military and Veteran Services

Wichita State is proud to be committed to helping veterans, service members, dependents and spouses make the successful transition into WSU's academic community. Whether it's needing assistance with educational benefits, access to resources that ease the transition into the university, or wanting to connect with the military-affiliated community, WSU will provide resources that will help smooth the

transition. An overview of resources can be found at the military student services website (<http://wichita.edu/military/>).

In the capacity of serving active duty military and veterans, the Office of Online and Adult Learning serves as an additional point of contact. For questions concerning POC needs, visit the Office of Online and Adult Learning website (<http://wichita.edu/adultlearning/>).

Captain Riley Leroy Pitts Military and Veteran Student Center

The Captain Riley Leroy Pitts Military and Veteran Student Center, in the Shocker Success Center 318, exists to build and maintain a community of students with military experience and to provide comprehensive support for the unique needs of veterans, military members and dependents in an environment of respect. All students with military experience — past or present — and military dependents are welcome to visit the Military and Veteran Student Center to ask questions, find resources, make connections, study, use the computer lab, get a free cup of coffee or unwind between classes. Call 316-978-3856 or visit the Military and Veteran Student Center website (<http://wichita.edu/veterancenter/>) for more information. (Current or recent military members needing help with the transition to college can also contact TRIO Veterans Upward Bound).

Veteran Benefits

The Office of Military and Veteran Services provides assistance to military members, veterans and their dependents in using their VA education benefits. It provides information on education benefit programs through the Department of Veterans Affairs, the application process for obtaining education benefits, and the certification process for using these benefits. Additionally, military-connected students who are admitted to Wichita State as non-Kansas residents may be eligible for in-state tuition rates. For additional information on VA education benefits, please visit the WSU VA Education Benefits webpage (<http://wichita.edu/veterans/>), stop by the Shocker Success Center 318, call 316-978-3547 or email: veterans.services@wichita.edu.

Military Tuition Assistance

Tuition assistance may be offered through the various branches of the military. Students wishing to use military tuition assistance should check with their branch of service education office and chain of command to determine the appropriate procedures for using these benefits. For questions regarding student accounts and tuition assistance billing, contact the Office of Financial Operations at wsu3rdparty@wichita.edu.

Yellow Ribbon Program

WSU has joined the Yellow Ribbon Program, an initiative of the Department of Veteran Affairs through which WSU and the VA share in the cost of the difference between in-state and out-of-state tuition. This program will make it more affordable for a larger number of out-of-state students with military backgrounds to attend WSU.

Shocker Financial Wellness

Students wanting to learn more about managing their finances can receive free help from peer financial coaches. Located in 203 Jardine Hall, Shocker Financial Wellness is open during normal office hours and is available by appointment. Shocker Financial Wellness is designed to help increase retention and graduation rates by addressing one of the major stressors for WSU students and one of the major reasons for dropping out of college across the country: struggles related to money. Shocker Financial Wellness provides students with information and coaching on a variety of topics related to personal finances in college — making and sticking with a spending plan, matching a plan for paying for college with a plan for graduation, ways to establish good credit or get out of credit trouble, figuring out

how much to borrow for college and how to pay it back, and finding campus and community resources. Throughout the year, Shocker Financial Wellness will provide workshops (https://www.wichita.edu/administration/financial_aid/shockerfinancial/) to engage students with financial wellness and literacy skills. They are also available to present at student meetings, First-Year Seminar classes and more. Shocker Financial Wellness does not offer scholarships, credit counseling or advice related to bankruptcy, investment or retirement. Students may call 316-978-3430 or set up an appointment (<https://calendly.com/shockerfinancial/>) to meet with a peer financial coach.